

Career Opportunity

Program Director, Community Support Transformation and Primary Care, Health Equity Unit NYC Department of Health and Mental Hygiene

Overview

The Division of Prevention and Primary Care (PPC) works to advance population health through supporting access to quality health services and introducing system changes that promote disease prevention and control, with an emphasis on pursuing opportunities to integrate clinical and population health strategies. The Division builds upon a portfolio of policy and programming that spans clinics and communities across the city, and includes the programmatic bureaus of Chronic Disease Prevention and Tobacco Control, Primary Care Information Project, and Primary Care Access and Planning. This exciting new position will be based in the Health Access Equity Unit, in the office of the Deputy Commissioner of the Division of PPC. This unit will conduct scientific research of the influence/impact of clinical and social systems, identifying barriers to access to care and services and developing models for resolving barriers for underserved populations. The Program Director will lead a team that designs new models that use health information technology and workflows to change the delivery and quality of primary care for underserved populations, including justice-involved and justice-impacted communities, and developing scalable approaches and training resources. The team will also lead the design and development of evidence-based practices and toolkits to support integration of community services and better coordination between the justice system, health care providers and other service agencies (housing, employment, education, etc.). The Program Director will report to the Executive Director of the Health Access Equity Unit.

The Program Director's responsibilities include the following:

- Provide vision and strategic direction for improving community integration and the quality of primary care services for underserved, including justice-involved populations in the community through researching scientific data and publications.
- Oversee the development of scalable approaches to increase health education, awareness, information and assistance.
- Seek opportunities to maximize the use of information technology to advance and sustain models including such as partnerships with Regional Health Information Organizations (RHIOs), Health Homes.
- Create linkages with courts and community based organizations to facilitate patient navigation and coordination of behavioral health, preventive and primary care, and identify community resources for underserved populations.
- Leverage existing mandatory reporting systems related to infectious diseases (e.g. Hepatitis C) to facilitate coordination of services with a focus on individuals who have gaps in care due to justice-involvement.
- Participate and collaborate in cross-divisional and cross-agency planning and working groups and conduct special projects and other duties as assigned.
- Maintain multiple projects simultaneously and function effectively both independently and as part of a team.
- Collaborate with and oversee the work of data analysts and researchers.

Preferred Skills

- Experience working with underserved groups such as justice-involved, immigrant, homeless, and veteran populations
- Knowledge of EHRs, population management, quality improvement, Meaningful Use and NCQA's Patient-Centered Medical Home
- Knowledge of principles related to Payment Reform, Healthcare landscape and stakeholders (insurance companies, CMS, etc.)
- Ability to think creatively, design and implement new programs
- Experience with recruiting, managing and motivating staff
Ability to manage high profile projects efficiently with attention to detail, and collaborate with multiple internal and external partners.

Salary

Commensurate with experience

To Apply

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