

## Job Description

**Job Title:** Director, Physician Quality Measurement  
**Reports To:** CMO/VP, Medical Affairs or their designate  
**Desired Start Date:** ASAP (but no later than June 2009)

### OVERVIEW

Resolution Health, Inc. (RHI) provides a number of services to health plans, PBMs, disease management companies and employers based on analysis of medical and prescription claims integrated with lab test results and other member-specific health data (e.g. health risk assessment and biometric data). One of these services is to evaluate the quality of care delivered by individual physicians and physician groups. RHI has been a national leader in this area, having developed profiles of the quality of care delivered by individual physicians, based on analysis of claims data for 30 million people, for states, a national consortium and individual health plans. RHI also has been a leader in development of quality of care measures based on analysis of enriched administrative data and has recently submitted 69 such measures to the National Quality Forum for potential endorsement by NQF. RHI expects to expand its physician quality profiling activity within our parent company, WellPoint Inc., the nation's largest health insurance company, and for non-WellPoint customers and is now seeking an experienced individual to oversee these activities.

### ESSENTIAL DUTIES AND RESPONSIBILITIES

The **Director of Physician Quality Measurement (Dir. PQM)** will be responsible for:

- Maintaining and expanding the measures of quality of care that RHI uses when performing physician quality profiling. This responsibility will require the Dir. PQM to keep up to date on authoritative evidence-based clinical practice guidelines that could serve as the basis for new quality of care measures and to be experienced in the development of technical specifications for quality of care measures in order to ensure that RHI's measures are valid representations of the practice guideline on which the measures are based.
- keeping documentation regarding RHI measures up to date
- overseeing quality assurance of RHI's analyses of the quality of care delivered by individual physicians and physician groups
- continuous quality improvement of the methods RHI uses when performing physician quality profiling, including methods used to attribute responsibility for management of particular issues in particular patients to particular physicians and statistical analyses used to help interpret and use results
- improving the clarity and usefulness of the quality of care reports RHI provides to employers, health plans and individual physicians and physician groups
- presenting overviews of RHI's physician profiling methodology to customers, potential customers, state and specialty medical societies, and at academic and industry meetings
- Overseeing client and project managers and interacting with clients
- Monitoring activities in the clinical performance measurement arena, including developments at NQF, NCQA, AHRQ, CMS/PQRI, the Joint Commission, AQA, AMA-PCPI, and Bridges to Excellence
- Being viewed as a national leader in clinical performance measurement, as evidenced by writing papers for publication, speaking at pertinent public meetings and serving on relevant national task forces

### REQUIRED EDUCATION/ EXPERIENCE

- Clinical: MD with at least three years of clinical experience
- Advanced training in epidemiology, biostatistics and/or health services research; or any combination of education and experience that would provide an equivalent background, with strong data analytic skills
- Substantial experience in clinical performance measurement using claims data, with or without other types of data
- Familiarity with standard reference coding schemes (e.g., ICD-9, HCPCS, CPT-4, CPT-2, hospital revenue codes, LOINC, and NDC)

- Ability to communicate clearly in oral and written form to clinicians and non-clinicians
- Ability to manage multiple, diverse projects in a fast-paced environment
- Attention to detail
- Experience using Microsoft office applications

**CONTACT INFORMATION**

Please send/email cover letter and Curriculum Vitae (CV) to:

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